



[www.theDSgroup.com](http://www.theDSgroup.com)

**Tomorrow's Innovative Solutions for Today's Doors and Windows**

The DS Group Of Companies: Draftseal<sup>®</sup>, KrisTrack<sup>®</sup>, Eclipse Architectural<sup>®</sup> and DSD Hardware

---

## **DraftSeal<sup>®</sup>**

### **Warranty, Terms & Conditions, Returns & Allowances, Claims Policy & Other Information**

Product drawings throughout our marketing materials, including print and online, are representations of product size, dimensions, shape, etc. Changes & updates to marketing materials may occur without notice. This may include, but not limited to, specifications, product availability & product materials. A.K. Draft Seal Ltd., The DS Group & DraftSeal will not be held liable for any changes to our marketing materials, or products depicted in them that may not match our CAD drawings.

**By purchasing our products you agree to our Terms & Conditions herein stated.**

#### **ORDERING INFORMATION**

Please order material by catalogue number. Minimum order is \$50.00 NET, a surcharge of \$10.00 NET will be added to NET orders less than \$50.00.

#### **TAX**

GST / HST extra where applicable.

#### **FUNDS**

Payable in Canadian Funds or U.S. Funds.

#### **TERMS**

Net 30 days from date of invoice. Interest will be charged on all over-due accounts. Minimum order is \$50.00 net.

#### **CANCELLATION CHARGES**

Cancelled orders for special material, non-stock sizes, or special sizes are subject to cancellation charges, based on factory expense and material used.

#### **RETURNS & ALLOWANCES**

No merchandise will be accepted for return unless prior approval is obtained. Minimum 30% restocking charge applies. Custom orders are not returnable. For all other orders we will issue a credit, with prior approval, if returned to A.K. Draft Seal Ltd. within 90 days from date of invoice and it is in restockable / resalable quality, size, and condition. No returns will be accepted after 90 days from date of invoice. No cancellations accepted on special or custom orders where work is in progress. Customer is responsible for freight charges on return goods.

#### **WARRANTY**

DraftSeal products are guaranteed for one year against defect in the materials used or workmanship. A.K. Draft Seal Ltd. will not be liable for defects or damages arising from improper installation, product modification, incorrect application or storage of product. Written notice of damages must occur within the warranty period. Liability shall be limited to the replacement of product or component determined to be defective and shall not include costs arising from removal or reinstallation of product. Cost of replacement shall not exceed original purchase price. No

other claims will be allowed. In no event shall liability be extended to include punitive, incidental or consequential damages arising from use of A.K. Draft Seal Ltd. products. This is the sole warranty given by A.K. Draft Seal Ltd. No other warranty implied or expressed shall be allowed.

## **CLAIMS**

Claims for damaged products or shortages must be made within 10 days of receipt of goods. Consignee assumes all the risk for loss or damage to goods in transit. A.K. Draft Seal Ltd. reserves the right to inspect and test products to determine the validity of any claim made under this warranty.

## **LEAD TIME (LT)**

Standard lead times may not apply, please call toll free 1-888-520-9009 for more information.

## **PACKAGING**

Most weatherstrip is supplied poly sleeved.

## **CRATING CHARGES/SPECIAL PACKAGING**

\$50.00 NET. This will be added to any order not meeting prepaid freight where the product is over 10' in length or for welded threshold assemblies.

## **FREIGHT**

All orders are FOB Factory, Burnaby, BC, Canada, call for the prepaid policy in your area, or freight prepaid on a specific amount net before taxes (if applicable).

## **EXTRUSIONS**

All aluminum extrusions are alloy 6063T5.

## **FINISHES**

A: Aluminum, Extruded Aluminum  
D: Bronze Anodized Aluminum (Satin Dark Bronze)  
C: Clear Anodized Aluminum  
B: Brown Painted Aluminum  
W: White Painted Aluminum

## **CUTTING**

(RIP) any threshold to a narrower width.

## **CUT LENGTHS**

All thresholds up to 48" are supplied cut 1/2" over and all 60" and over are supplied cut 1" over. Where exact lengths are required, state length followed by "NET". Less than 36" charged as 36". Cut lengths over 12 ft charged as 15 ft. Most extrusions are available in 12 or 15-foot lengths.

## **DRILLING, PUNCHING & SCREWS**

Threshold price includes punch and counter sunk holes with appropriate length and style of screws and plastic shields. Weatherstrip price includes slotted holes and appropriate length and style of screws.

---

### **Head Office & Manufacturing Centre - Vancouver, Canada**

7470 Buller Avenue, Burnaby, B.C. V5J 4S5 Canada • Ph: (604) 451-1080 • Fax: (604) 451-1140 • info@theDSgroup.com  
Outside Vancouver, BC use toll free numbers Ph: 1-888-520-9009 Fax: 1-800-567-2887

### **Branch Offices & Distribution Centres**

Toronto, Canada & Los Angeles, USA

### **Eclipse Architectural® Corporate Showrooms**

Vancouver & Toronto, Canada • Los Angeles, California, USA

THE DS GROUP IS THE BRAND IMAGE OF A.K. DRAFT SEAL LTD.